From: Sent: To: Subject: Good Morning Ms. Thorsen, As per the auditors notes, Request denied for 2015 and 2016. Please be advised that only the penalty abatement for 2013 has been granted and credits have been applied to 2015. The taxpayers current balance due is \$1,711.45. Thank You, New York, NY 10038 Department of Finance Subject: RE: Penalty Abatement Good Morning Ms. Thorsen, We have received your correspondence and submitted your request to the auditors at the Collections Analytics Unit for a review. Please allow 3-4 weeks for processing. Thank You, New York, NY 10038